

WOBURN COUNCIL ON AGING SENIOR DISCOUNT TAXI PROGRAM IMPORTANT INFORMATION

The Discount Taxi Program is a subsidized transportation program for Senior Citizens who are residents of the City of Woburn.

The Woburn Council on Aging contracts with Checker Cab of Woburn to provide discounted fares to members of the program. In addition, the COA, through the City of Woburn and the Executive Office of Elder Affairs subsidizes all rides within the City of Woburn, and many trips outside of the city for medical reasons. Members may purchase up to twenty vouchers for subsidized rides each month. Additional vouchers may be obtained at the unsubsidized rate, or with a note from the member's doctor stating a medical necessity.

ELIGIBILITY AND REGISTRATION

Woburn residents ages 60 and older that earn less than \$48,800 per year (\$55,800 for a couple) are eligible for the program. Income will be verified at the time of registration.

Proof of participation in MassHealth/MediCAID, Food Stamps, TriCap Fuel Assistance, or Section 8 will serve to verify income, as well as being a resident in Public Housing. A copy of last year's Federal Tax Return will verify income if the registrant is not involved in any of the listed programs. For those not required to file income tax, a year-end statement from Social Security, **ALONG WITH 3 months of bank statements showing Direct Deposit of Social Security will verify income.**

Members whose income is greater than \$48,800 per year (\$55,800 for a couple) will be eligible for the fares listed on the "No Voucher Required" side of the fare sheet. Those members may also purchase vouchers at the unsubsidized rate.

If a senior does not wish to prove his or her income level, we will assume he or she is over the \$48,800 limit.

Each member of a married couple must register for the program.

Registrations are handled at the Transportation Office at the Woburn Senior Center, 144 School St., Woburn. The Transportation Office is open Monday through Thursday from 9am until Noon. The Transportation Office is closed on Fridays.

USING THE PROGRAM

For all rides: Receive your Program ID card at the Transportation Office by paying the \$5.00 annual registration fee. Registration is due each year in January.

Call Checker Cab at (781) 937-6000 to request a ride. Give your name, address, destination, and any assistance required.

You are strongly encouraged to request a ride in advance if you have an appointment scheduled. You are not required to do so. Please keep in mind that Friday afternoons are particularly busy. Scheduling your appointments for an alternate day may alleviate your waiting time.

To cancel a ride, please call as soon as possible, prior to the scheduled departure.

Checker Cab will provide discounted rides seven days a week, from 5:00am until Midnight.

Discounted rides to Boston may not be scheduled between 6:30 and 9:30 am (morning rush hour) or between 3:00pm and 6:30pm (evening rush hour). Checker will provide transportation during these hours, but will not accept discount vouchers, so please plan appointments accordingly.

For rides requiring a voucher:

Obtain vouchers at the Transportation Office at the Woburn Senior Center Monday through Thursday 9am until Noon, or by sending a self-addressed, stamped envelope to COA Transportation, 144 School St. Woburn MA 01801.

Before the taxi arrives, fill out the voucher with point of pick-up, point of return, and signature. Only the person to whom they were issued may use vouchers.

The driver will accept the voucher as payment for the fare; however, tipping is the responsibility of the passenger. If you receive extra service, (such as help with packages) please tip accordingly.

For rides not requiring a voucher: Checker Cab offers discounted fares to many locations. Please see the "No Voucher Required" fare table for details. To receive the discounted fare, you MUST present your membership ID card to the driver upon entering the cab.

Only the person to whom it was issued may use the ID card.

**Passengers have the right to courteous service.
Please direct all comments/concerns to:**

**Woburn Council on Aging
Transportation Office
781 897-5970**

Thank you for your support of this important program.

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