

CHARLES D. BAKER
GOVERNOR

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COMMONWEALTH OF MASSACHUSETTS
Office of Consumer Affairs and Business Regulation

10 Park Plaza, Suite 5170, Boston, MA 02116
(617) 973-8700 FAX (617) 973-8799
www.mass.gov/consumer

JAY ASH
SECRETARY OF HOUSING AND
ECONOMIC DEVELOPMENT

JOHN C. CHAPMAN
UNDERSECRETARY

Resources for Seniors

Attorney General: Public Inquire & Assistance Center: 617-727-8400

Office of Consumer Affairs: Toll Free Hotline: 888-283-3757 or 617-973-8787

Federal Trade Commission: The FTC provides free information to help you spot and prevent fraudulent, deceptive and unfair business practices. The FTC accepts and tracks individual complaints, but does not provide direct assistance to individuals.
877-434-7589

Massachusetts Do Not Call List: To register: 1-866-231-2255

National Do Not Call List: To register: 1-888-382-1222

National Center on Elder Abuse: Resources on elder abuse, neglect, & exploitation.
302-831-3525

Elder Abuse Hotline: To report elder abuse, neglect, & exploitation: 800-922-2275

Securities & Exchange Commission: For a complaint or tip on potential securities law violations & unsolicited emails on investments. David Bergers: 617-573-8900

Get off scammer's list: Consumers can notify the national consumer credit reporting companies to remove their names from the lists that the companies sell to businesses for pre-approved offers of credit and insurance. 888-567-8688

Better Business Bureau's Charities List: To look up if a charity is worthy.
703-276-1000



Attorney General's Public Charities Division: Find out if a charity is registered with the Commonwealth. 617-727-2200 ex 2101

Fraud Alert or Security Freeze: To place a fraud alert on your credit report:
Experian: 1-888-3973742, TransUnion: 1-800-680-7289, Equifax: 1-800-525-6285

Division of Professional Licensure: To check to see if a professional is licensed.
617-727-7406

Mail Fraud: US Postal Police: 1-800-300-3492

National Fraud Information Center: 800-876-7060

Department of Housing & Community Development's "Hotline":
Fuel Assistance Programs: 1-800-632-8175

Pension Welfare Benefits Administration: 1-866-487-2365

Office of Consumer Affairs & Business Regulation: Lemon Laws:
617-973-8787

Health Care Fraud Tip Line: 617-727-4499

Insurance Fraud Tip Line: 617-573-5330

Office of Medicaid Mass Health: Enrollment information: 617-210-5000

AGO Medical Fraud Control Unit: Medicaid: 617-727-2200

Social Security Administration: Benefits: 1-800-772-1213

Division of Disability Determination Services: Disability: 1-800-882-2040

Department of Veterans Services: 617-210-5480

Bureau of Special Investigations Fraud Hotline: Welfare/Medicaid Fraud:
617-727-6771

